



Did you know...



800-457-3733

---

## MuniMetriX News & Technical Tips

---

### *... Silo's Multi-Factor Authentication provides added security!*

#### Strengthening Security: The Crucial Role of Multi-Factor Authentication

In an age of escalating cyber threats, securing your online presence is non-negotiable. Enter Multi-Factor Authentication (MFA), a powerful defense mechanism that goes beyond the traditional username-password combo. Here is a quick look at what MFA is and why it matters.

#### What is Multi-Factor Authentication?

MFA involves using multiple authentication factors to verify a user's identity. These typically include the following:

- **Something you know**, like a password or PIN.
- **Something you have**, like a smartphone or e-mail account.
- **Something you are**, like a fingerprint or facial recognition.

#### Why is Multi-Factor Authentication Vital?

1. **Enhanced Security:** MFA adds a crucial layer of defense, requiring more than just a password for access.
2. **Mitigation of Credential Theft:** Protects against password breaches by necessitating an additional factor for entry.
3. **Protection Against Phishing:** Acts as a robust defense against phishing attacks, as a compromised password alone is insufficient for access.
4. **Compliance Requirements:** Meets industry and regulatory standards, ensuring a higher level of security and compliance.
5. **User Accountability:** Enhances user accountability by leaving a trace of each authentication factor used, offering a clearer picture of who accessed an account and when.

Multi-Factor Authentication isn't a luxury; it's a necessity in our interconnected digital world. Nearly all online services now allow the use of MFA to sign in, including your bank, social media accounts, online shopping sites, and more.

MFA can also be enabled to log in to your Silo account, adding an extra layer of protection to your important client data. Check out our short tutorial that will walk you through the simple steps on configuring MFA on your users' PCs. [Munimetrix.com/TrainingVideos/13\\_MFA.mp4](https://munimetrix.com/TrainingVideos/13_MFA.mp4)

As always, you can also give us a call for more information or assistance.

---

***We want to encourage you, as a valued customer, to reach out to us should you have any suggestions or ideas you feel would be a benefit in your use of Silo. Call us at 800-457-3733 or e-mail us at [support@munimetrix.com](mailto:support@munimetrix.com) ! We appreciate your loyalty!***

---

**Our mailing address is:**

MuniMetriX Systems Corp.  
3500 Lakeside Court, Ste. 160  
Reno, NV 89509

If you no longer wish to receive our **Did You Know...** emails, or any other tech support related emails, please use the options below.

[update your preferences](#) or [unsubscribe from this list](#)



Like us on Facebook!



Twitter



LinkedIn



YouTube



MuniMetriX.com

---