

DYK - Surface Pro



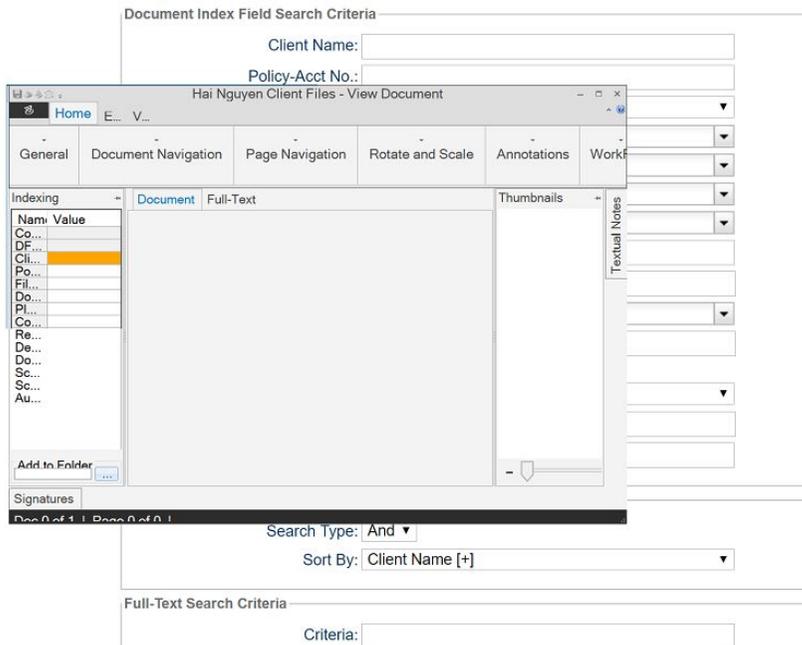
Paperless that
WORKS!

800-457-3733

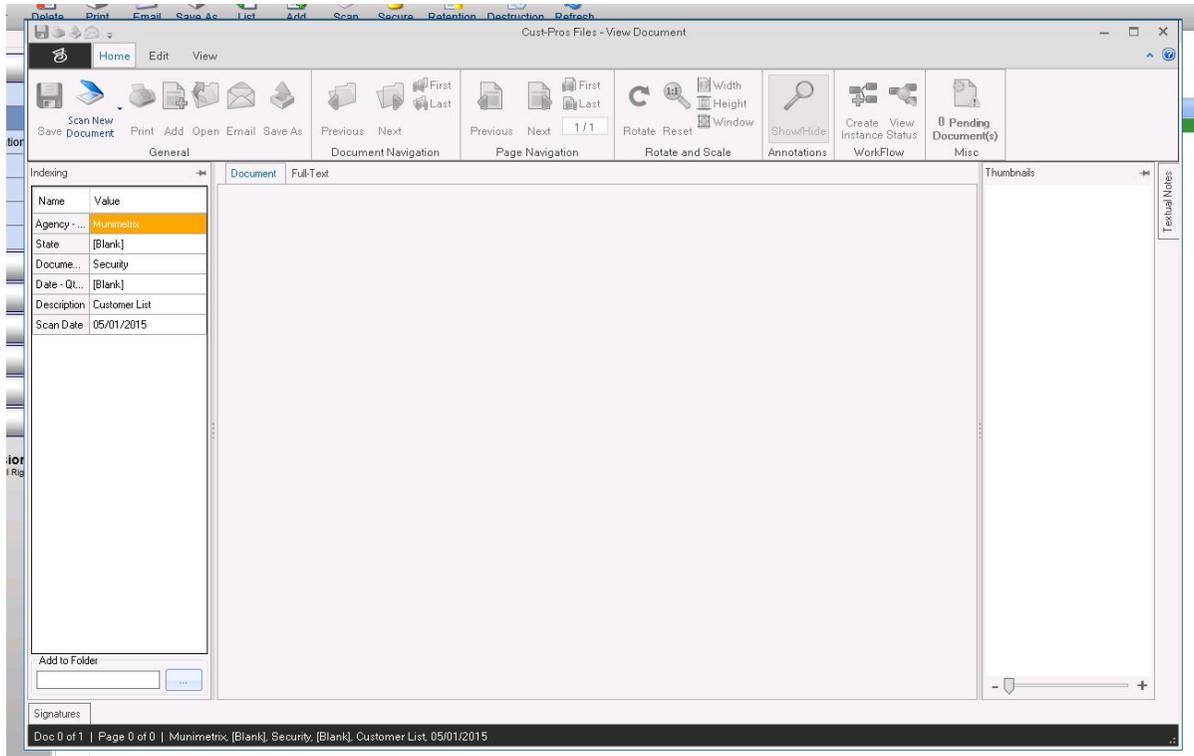
MuniMetriX News & Technical Tips

... that if you have a Surface PC, your document viewer may not be displaying correctly?

If your display looks all scrunched up and small (similar to this):

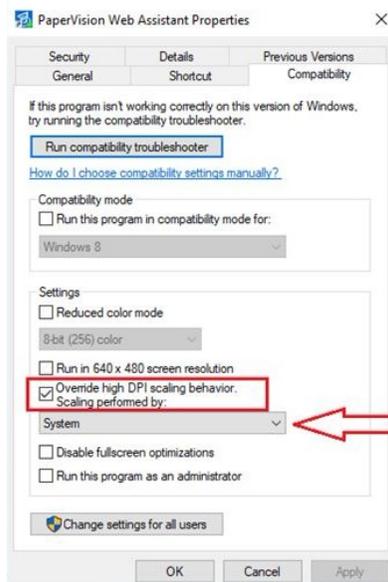


It SHOULD look like this:



MUCH better, right?? It's an easy fix, simply follow these steps:

1. Browse to C:\Program Files (x86)\Digitech Systems\PaperVision\Common
2. Search for the file DSI.PVWA.Host
3. Right Click on DSI.PVWA.Host (sometimes it will have the .exe extension)
4. Click on Properties, the find the Compatibility tab, then click the box for "Override high DPI scaling behavior" and select 'System' from the drop down menu.
5. Click OK.



Afterward, reboot your computer.

Note: After making the suggested change, if your screen does not look like the screenshot above, or if you have difficulty performing the above steps in any way, you will need to be sure your Windows Updates are current. If you believe all Windows Updates have been installed and are up to date, give us a call. We have a downloadable update your Windows Update may have missed.

As always, you may call our support team at 800-457-3733 for assistance. We'll be happy to help!

We want to encourage you, as a valued customer, to reach out to us should you have any suggestions or ideas you feel would be a benefit in your use of ImageSilo. Call us at 800-457-3733 or e-mail us at support@munimetrix.com any time! We appreciate your loyalty!
