



3/16/2020

Subject Line: MuniMetriX' Response to COVID-19

Dear Valued Client,

The COVID-19 (Coronavirus) outbreak is foremost in everyone's mind right now and the situation is changing every day. If any of our customers or business associates are in any way affected by this virus, whether physically or economically, please know that you are very much in our thoughts and prayers.

Many businesses are now implementing a work from home policy for their employees in order to keep them productive, but also safe and healthy. For some time now, MuniMetriX has had a completely cloud-based infrastructure, allowing our team members to seamlessly work from either their individual home offices or the MuniMetriX headquarter office. Rest assured that our working environment is very stable, and our customers will continue to receive the same level of superior support they are accustomed to receiving. We do not expect any disruption in service regarding our operations or with your cloud-based service.

Remember to take every preventive measure you can to prevent the coronavirus infection. The CDC (Centers for Disease Control and Prevention) recommends that you take the following steps to protect yourselves:

- Clean your hands often with either soap and water or a hand sanitizer – especially after you have been in a public place.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Don't get near people who are sick.
- Cover coughs and sneezes with a tissue or use the inside of your elbow (and throw those used tissues in the trash).
- If you are sick, wear a face mask around other people.
- Clean and disinfect frequently touched surfaces like tables, doorknobs, phones, countertops, etc.

For more information from the CDC about protecting yourselves, [click here](#).

Bruce Rector
President